



Power Outage Information

To: Rogue Valley Manor Residents

From: Rogue Valley Facility Services

Date: Wednesday, May 30, 2018

What to Expect During a Power Outage- Elevators

If you find yourself in an elevator during a power outage or another emergency, **remain calm**. Each elevator is equipped with an emergency call button or in the Health Center, emergency phone. Locate and push the emergency call button and listen for a response from a Security officer. If in the Health Center elevator, simply pick up emergency phone. Follow all instructions carefully and communicate your status and the status of any fellow passengers.

RVM's Elevator Procedure requires the Security Officer to first make contact with elevator passengers and get their status, then immediately contact both Otis Elevator Co. and the Medford fire department. Otis responds to resolve issues with elevator safety and restoring elevator function. Medford fire responds to assist and recover if necessary due to complications or health concerns. It is safest to remain in elevator until Otis can restore elevator function. It is important to note that due to the computer system controlling several elevators on campus, you may experience some up and down jostling while the power is fluctuating, but should stabilize once power is out and generators have turned on.

What to Expect During a Power Outage- RVM Buildings

Manor: During a power outage, hallways will have emergency power. Manor apartments do not have emergency outlets. It is recommended that Residents purchase power failure lights to create a safe and comfortable space until power resumes.

Terrace: Terrace apartments have **red** emergency outlets for use during an emergency and powered by generator back-up. These outlets are generally found in the bathroom or living room. If you need help locating a **red** emergency outlet, please contact maintenance.

Plaza: During a power outage, hallways will have emergency power. Plaza apartments do not have emergency outlets. It is recommended that Residents purchase power failure lights to create a safe and comfortable space until power resumes.

Cottages and Homes: Cottages and homes do not have emergency outlets. It is recommended that Residents who live in a cottage or home purchase power failure lights to create a safe and comfortable space until power resumes.

Post-Outage Improvements

As a result of the recent power outages, RVM has made a few key improvements:

- Better emergency lights has been added common areas and bathrooms.
- Emergency backup lights are available for purchase to be installed in homes.
- Emergency Response Information Form has been created for residents to register their personal health needs during an emergency, this form is on myRVM and at the Manor front desk.

Prepare Yourself!

RVM highly recommends that Residents purchase power failure backup lights for use in their home. These lights function as a passive nightlight with an optional motion sensor and remain plugged into a wall outlet while our campus has power. In the event of a power outage, the power failure backup lights automatically switch to a rechargeable battery source and become an emergency light and portable flashlight. Power failure backup lights are available to purchase in packs of three lights for \$29.99 per three pack. *One light per room is recommended.*

Remember, to allow RVM staff to efficiently support those in dire need during and after an emergency, it is best that every resident store a personal supply of water, food, emergency medications and supplies. RVM offers an American Red Cross emergency preparedness kit available to order now. See the myRVM Emergency Preparedness tab for more information.

Contact Mel Siewert at x7231 to purchase power failure backup lights, emergency water and emergency preparedness kit(s) for your home and vehicle! Visit myRVM for more information.